



DEPARTMENT OF WATER MANAGEMENT  
CITY OF CHICAGO

May 24, 2018

Alderman Marty Quinn  
6500 S. Pulaski Rd.  
Chicago, IL 60629

Dear Alderman Quinn:

The Chicago Department of Water Management (DWM) would like to warn residents of a scam where individuals pose as departmental employees to gain access to one's home by saying that they need to test their water.

Please be aware that any official DWM representative will be wearing a neon yellow shirt or safety vest with grey metallic striping and carrying a City of Chicago or Department of Water Management issued ID. Additionally, a DWM tester will have the ten-digit reference number provided to residents who have called 311 to request lead testing.

While DWM does offer free lead testing of residential drinking water, it is done by appointment only. If any resident has not been contacted by DWM to set up an appointment in response to their request for lead testing, they should not admit anyone claiming to be a DWM water tester into their home.

To obtain a free lead test kit, residents can simply call 311 and a kit will be mailed to them. The kit includes a number to call to set up an appointment for picking up water samples.

If you have any further questions, please call my office at 312.744.7001.

Sincerely,

Randy Conner  
Commissioner  
Chicago Department of Water Management